

WATER WISE

Issue 5: Q4 Autumn 2023 By



Are You Ready for Storm Season?

Storms and natural disasters are all part of living in Central Texas, so homeowners must be prepared. Do you know what to do in an emergency? Below are some important ways that Texas homeowners can be prepared as we head into storm season:

- 1. Make a Plan:** In case of emergency evacuation, does your family know where to go? Every member of a family should know where to meet in case of an evacuation, as well as have a plan for shelter-in-place emergencies. Practice what to do with your family so everyone is well prepared!
- 2. Stay in the Know:** There are lots of ways to ensure your family gets necessary information in case of emergency. Sign up for emergency weather alerts online, through Williamson County Emergency Services, and through your local utility providers. Hint: Sign up for emergency water alerts at JonahWater.com by clicking the red button on the home page!
- 3. Stock Up on Supplies:** A shelter-in-place order may seem like the easier option when compared to evacuating in an emergency, but most households aren't prepared. Make sure to have extra batteries, flashlights, first aid supplies, medications, non-perishable food items, drinkable water, cell phone chargers and sanitary items on hand in a safe place. What other items might your family need? Check out the recommended supply list from FEMA at www.ready.gov
- 4. Protect Your Belongings:** Make sure important documents, passports, birth certificates, etc. are stored in a fire and water proof container away from the ground, but accessible in case of evacuation. Also ensure your homeowner's insurance is up-to-date and that you're familiar with the terms and deductibles and important phone numbers.
- 5. Protect Your Pets:** While many people consider pets to be regular members of the family, they have very different needs during an emergency. Pack them an emergency supply kit that includes vaccination records, any medications, food, a water bowl, photos of your pet, and any leashes or carriers you may need to transport them in case of evacuation.

*Stay
In Touch!*



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Make sure to sign up for Jonah Water alerts at www.JonahWater.com and follow us on social media for news, alerts, and information about water use in your area!

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Understanding Your Water Bill

"I stopped watering my lawn almost 3 weeks ago, why is my bill so high?" Below, we take a look at why water bills don't feel like they match up with usage during certain parts of the year:



You are here →

Although collecting water usage data is primarily done electronically, we still have to manually collect the wireless transmissions each month, generate bills, give ample time for them to be received by mail customers, and time to pay them. So, the bill you pay each month is for water usage almost 2 months ago! Customers may be surprised this time of year when they expect bills to go down, and they will... when we bill for those dates! (Hint: This bill is for water used from Aug 10 - Sep 9 but isn't due until Oct 15th!)



Upcoming Dates

October		
Thursday	Monday	Tuesday
October 5th	October 16th	October 24th
Board of Director's Meeting, 12pm @ Jonah Water Office	Monthly Bills Due	Last Day to Pay Monthly Bills to Avoid Shutoff

November				
Thursday	Wednesday	Thursday	Friday	Tuesday
November 2nd	November 15th	November 23rd	November 24th	November 28th
Board of Director's Meeting, 12pm @ Jonah Water Office	Monthly Bills Due	Thanksgiving: Offices Closed	Thanksgiving: Offices Closed	Last Day to Pay Monthly Bills

December				
Thursday	Friday	Monday	Tuesday	Wednesday
December 7th	December 15th	December 25th	December 26th	December 27th
Board of Director's Meeting, Time & Location TBD	Monthly Bills Due	Christmas: Offices Closed	Christmas: Offices Closed	Last Day to Pay Monthly Bills

Is your contact information up to date? Make sure to update your contact information online through our bill pay portal or stop by the office and we can update your account with a new address, phone number, and email!